strained relationships loneliness/isolation/

that one can never do enough feeling helpless, hopeless &

addictions

hypervigilance & always serious

conduct & compromised sub-impeccable/toxic impulse control

difficulty empathizing/ minimizing/numbing

not assuming well negativity bias &

grandiosity

disheartened & dispirited

unable to embrace complexity intense/rigid/controlling/

> EXPERIENCING **OVERWHELM** & TRAUMA WHEN

> > anger and cynicism

complicated grieving guilt/fear/

lack of awe

sense of persecution

immobility response fight/flight/

dissociative moments

& diminished creativity inability to see options

physical ailments, depression, anxiety, & other mental health considerations

pulled toward confirmation

avoidance/cognitive overload lack of presence/deliberate

saturated nervous system chronic exhaustion &

bias & away from critical thinking

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# The Trauma Stewardship Institute's MAP FOR MANAGING ONE'S LIFE

anyone who needs me for anything. for: News, social media work/school updates. When I wake up, I will protect my morning. I won't reach

This helps me avoid being flooded by cortisol first thing

Ask myself once a day, am I spending my time - in life -how I want to be? If so, how can I further support Pema Chödron says, "Death is certain, your time of myself? If not, what concrete changes can I make? death is uncertain. How do you want to spend your time?"



0

advised against it), i'm getting my 6 days a week [unless medically has accumulated in my nervous



mins for a break. If even for a moment or two, feel the unassailable power nature has on my health. during a class, to work, to play, when I have a few



may it be completely released so I can show up for this next 24 heart rate up and breaking a sweat.
Thinking to myself: "Anything that



being over scheduled/shopping, etc.? Substances/screen time/caffeine/constantly criticizing/adrenaline/ How's my consumption? Need help with any of my addictions?



by moments small & large, mui compassion does not include yourself, it is incomplate. remember Jack Kornfield saying. understand or be conscio meet the eye can impac have deep under currents Understand that every day I may be influenced These waves, and how I experience t significant, that continu even if It's rom what has come sty arise, like waves or not, but opression, enetics. nem, may thiw Builth

I'm taking in and what I'm putting out. Reminder: the degree to which I'm dedicated to social and environmental With news and social media, be deliberate and mindful if/when, both what

feelings my feelings.

to distance myself from Be mirdful of my attempt

justice does not equal time spent digitally dialed in.





In the spirit of striving to Do No Harm, I will pause and think before I speak/post/twest/reply/engage.

Despite the negativity bias headwinds throughout society REPUTITY -> INTENTIONALITY

stress hormones and how regenerating even and take a moment to notice the reduction in When and where possible, be around animals a moment or two can be.



my electronics and screens Set a reminder to: Give all by then & not get into evening so I can shut it down How can I sequence my bedtime tonight? Sleep = critical. What is my

Leep-deficit

their own bed time, an hour

My day begins

and my job/school and caretaking and democracies in peril and the climate crisis structural supremacy and systematic oppression and

beginner's mind

272...

over + remember the merit of approaching life with a today, I will practice extending grace and humility, over When navigating a pandemic

rupture, over time.

how those nervous systems, too, can become saturated, and

helpful to consider the nervous system of my home, of Note to self: While I have my own nervous system, it may be there my loved ones spend time, of my community, etc. and

distance

accumulate in my nervous system.

Tactic #2 - Metabolize, efficiently, anything that starts to

adversely affects my nervous system.

Tactic #1 - Limit exposure to anything unnecessary that

saturated and, ultimately, rupturing.

and my life in general.

Forgive yourself every night, recommit every morning.

And if it's been one of those days, i'll remember Jeff Li's mantra

Engage in mindfulness to assist my nervous system in staying regulated and countless other health and mental health benefits. Tai chi, qi gong, yoga, meditation. All there can provide the right scaffolding. portable and accessible and even a few minutes here or 00

by art? a nourishing way? Be transported a moment to laugh or find levity in with someone I care about? Taken myself today? Actually connected Have I done anything edifying for 5

Our systems & structures have a moral mandate & an ethical obligation to create sustainable environments within which we work, learn, and engage. When they do, let us pause, notice + give thanks. world needs. Ask yourself what makes you come alive and then go do that, because what the world needs, is people who have come alive. When that's not the case, we can decide if/when/how to engage. While these choices may be fraught and complex, I hope refuge can be found in Howard Thurman's offering: "Don't ask yourself what the



+ SYMPATHETIC
NERVOUS
SYSTEM ACTIVITY

debilitating. Simplify my surroundings & my Decision fatigue & cognitive overload can be

HELEVATED MOOD

Look outside, be outside. When I'm in a meeting maximize those times. Be mindful of hydration + glucose levels Track when my mental acuity is high and



psyched about? Who can I thank? Repeat a-L-L day. What's going well? What am grateful for? What am



The Trauma Stewardship Institute 2021

## 7 MSURVIVAL GUIDE THE TRAUMA STEWARDSHIP INSTITUTE'S

## PROTECT YOUR MORNINGS

Lor whenever you wake upless cortisol, more intentionality.



GO OUTSIDE [or look outside]

something larger than this. perspective, context +



in body, mind, spirit. BE ACTIVE
[avoid stagnation]



## NURTURE GRATITUDE

what is one thing, right now, that is going well?



## DETOX

if navigating addictions be wise + safe

limit news + social media

## SPEND TIME WITH ANIMALS ↓ stress hormones, ↑ comfort Mil

METABOLIZE No to at EXPERIENCING



re-regulate your nervous



fatigue + cognitive overload. be aware of decision

ADMIRE ART the gift of feeling transported



pure humor = a sustaining force.

## EXTEND GRACE

self-righteousness +hubris = unhelpful.



to cleanse + repair brain + body

## CLARIFY INTENTIONS

how can i contribute meaningfully? how can i refrain from causing harm,

# BE REALISTIC . COMPASSIONATE

presence. it means so much be mindful of the quality of your to others

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### THE TRAUMA STEWARDSHIP INSTITUTE'S take on

## DECISION FATIGUE & COGNITIVE OVERLOAD

Spacious brain

Solid executive functioning

Understands cause & effect

Can access humility & grace

Focused

Focused

Present

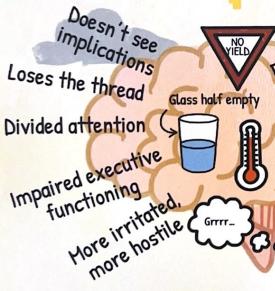
Present

Regulated

Focused

Focused

Regulated



Forgetful DEPLETED MENTAL
Rigid or impulsive BRAN

Distracted Won't yield or compromise

Experiences everything more intensely

### Some Contributing Factors:

- Systematic oppression & structural supremacy
- o Trauma
- · Day-to-day triaging
- Social media & screen distractions
- · The news
- · Caretaking
- Opportunity cost signaling
- · Multi-tasking & interruptions
- · False urgency
- · Fatique/low blood sugar/dehydration
- · Chaotic atmosphere
- o # of decisions already made
- · Not taking breaks
- · Existential stress

### Consider Trying:

- Let go of non-essential decisions [for now or forever]
- · Overdeptoyment
- Minimize likelihood of wandering attention
- · Maximize effectiveness of breaks
- · Be mindful of cortisol & adrenaline
- urgency & maintain perspective
- · Holistic health [nutrition, hydration, movement, etc.]
- · Time outside
- Nervous system resets [acupuncture, cold h2o, mindfulness practices, animals, etc.]
- · Notice what's going well
- · Avoid impulse decisions
- · Front-load during high mental acuity times
- · Implement habits
- "Why am I doing what I am doing?"
- · Know when to call it a wrap
- · Sleep
- · Simplify

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### **Tool: Interrupting Microaggressions**

MICROAGGRESSION EXAMPLE AND THEME	THIRD PARTY INTERVENTION EXAMPLE	COMMUNICATION APPROACH
Alien in One's Own Land To a Latino American: "Where are you from?"	"I'm just curious. What makes you ask that?"	INQUIRE Ask the speaker to elaborate. This will give you more information about where s/he is coming from, and may also help the speaker to become
Ascription of Intelligence To an Asian person, "You're all good in math, can you help me with this problem?"	"I heard you say that all Asians are good in math. What makes you believe that?"	aware of what s/he is saying. KEY PHRASES: "Say more about that." "Can you elaborate on your point?"
Color Blindness "I don't believe in race."	"So, what do you believe in? Can you elaborate?"	"It sounds like you have a strong opinion about this. Tell me why." "What is it about this that concerns you the most?"
Myth of Meritocracy "Everyone can succeed in this society, if they work hard enough."	"So you feel that everyone can succeed in this society if they work hard enough. Can you give me some examples?"	PARAPHRASE/REFLECT Reflecting in one's own words the essence of what the speaker has said. Paraphrasing demonstrates understanding and reduces defensiveness of both you and the speaker.
Pathologizing Cultural Values/Communication Styles Asking a Black person: "Why do you have to be so loud/animated? Just calm down."	"It appears you were uncomfortable whensaid that. I'm thinking that there are many styles to express ourselves. How we can honor all styles of expression—can we talk about that?"	Restate briefly in your own words, rather than simply parroting the speaker. Reflect both content and feeling whenever possible. KEY PHRASES: "So, it sounds like you think" "You're sayingYou believe"
Second-Class Citizen You notice that your female colleague is being frequently interrupted during a committee meeting.	Responder addressing the group: " brings up a good point. I didn't get a chance to hear all of it. Canrepeat it?"	REFRAME Create a different way to look at a situation. KEY PHRASES: "What would happen if" "Could there be another way to look at this" "Let's reframe this"
Pathologizing Cultural Values/Communication Styles To a woman of color: "I would have never guessed that you were a scientist."	"I'm wondering what message this is sending her. Do you think you would have said this to a white male?"	"How would you feel if this happened to your"
Second-Class Citizen Saying "You people"	"I was so upset by that remark that I shut down and couldn't hear anything else."	USE IMPACT AND "I" STATEMENTS A clear, nonthreatening way to directly address these issues is to focus on oneself rather than on the person. It communicates the impact of a
Use of Heterosexist Language Saying "That's so gay."	"When I hear that remark, I'm offended too, because I feel that it marginalizes an entire group of people that I work with."	situation while avoiding blaming or accusing the other and reduces defensiveness.  KEY PHRASES:  "I felt(feelings) when you said or did(comment or behavior), and it(describe the impact on you)."
Second-Class Citizen A woman who is talked over.	She responds: "I would like to participate, but I need you to let me finish my thought."	USE PREFERENCE STATEMENTS Clearly communicating one's preferences rather than stating them as demands or having others guess what is needed.
Making a racist, sexist or homophobic joke.	"I didn't think this was funny. I would like you to stop."	KEY PHRASES: "What I'd like is" "It would be helpful to me if"

Adapted from Kenney, G. (2014). Interrupting Microaggressions, College of the Holy Cross, Diversity Leadership & Education. Accessed on-line, October 2014. Kraybill, R. (2008). "Cooperation Skills," in Armster, M. and Amstutz, L., (Eds.), Conflict Transformation and Restorative Justice Manual, 5" Edition, pp. 116-117. LeBaron, M. (2008). "The Open Question," in Armster, M. and Amstutz, L., (Eds.), Conflict Transformation and Restorative Justice Manual, 5" Edition, pp. 123-124. Peavey, F. (2003). "Strategic Questions as a Tool for Rebellion," in Brady, M., (Ed.), The Wisdom of Listening, Boston: Wisdom Publ., pp. 168-189.

### Tool: Interrupting Microaggressions

MICROAGGRESSION EXAMPLE AND THEME	THIRD PARTY INTERVENTION EXAMPLE	COMMUNICATION APPROACH
Color Blindness "When I look at you, I don't see color."  Myth of Meritocracy "Of course he'll get tenure, even though he hasn't published much—he's Black!"	"So you don't see color. Tell me more about your perspective. I'd also like to invite others to weigh in."  "So you believe that will get tenure just because of his race. Let's open this up to see what others think."	RE-DIRECT Shift the focus to a different person or topic. (Particularly helpful when someone is asked to speak for his/her entire race, cultural group, etc.) KEY PHRASES: "Let's shift the conversation" "Let's open up this question to others"
Myth of Meritocracy In a committee meeting: "Gender plays no part in who we hire."  "Of course she'll get tenure, even though she hasn't published much—she's Native American!"  Second-Class Citizen In class, an instructor tends to call on male students more frequently than female ones.	"How might we examine our implicit bias to ensure that gender plays no part in this and we have a fair process? What do we need to be aware of?"  "How does what you just said honor our colleague?"  "What impact do you think this has on the class dynamics? What would you need to approach this situation differently next time?"	USE STRATEGIC QUESTIONS It is the skill of asking questions that will make a difference. A strategic question creates motion and options, avoids "why" and "yes or no" answers, is empowering to the receiver, and allows for difficult questions to be considered. Because of these qualities, a strategic question can lead to transformation. Useful in problem-solving, difficult situations, and change efforts. KEY PHRASES: "What would allow you" "What could you do differently" "What would happen if you considered the impacton"
Traditional Gender Role Prejudicing and Stereotyping In the lab, an adviser asks a female student if she is planning to have children while in postdoctoral training.	To the adviser: "I wanted to go back to a question you asked yesterday about her plans for a family. I'm wondering what made you ask that question and what message it might have sent to her."  To the student: "I heard what your advisor said to you yesterday. I thought it was inappropriate and I just wanted to check in with you."	REVISIT Even if the moment of a microaggression has passed, go back and address it. Research indicates that an unaddressed microaggression can leave just as much of a negative impact as the microaggression itself. KEY PHRASES: "I want to go back to something that was brought up in our conversation/meeting/class" "Let's rewindminutes"

- preference statements, using inquiry and paraphrasing together, etc.
- Separate the person from the action or behavior. Instead of saying "you're racist", try saying "that could be perceived as a racist remark." Being called a racist puts someone on the defensive and can be considered "fighting words."

  Avoid starting questions with "Why"—it puts people on the defensive. Instead try "how" "what made you ....."
- When addressing a microaggression, try to avoid using the pronoun "you" too often—it can leave people feeling defensive and blamed. Use "I" statements describing the impact on you instead or refer to the action indirectly, e.g., "when \_ \_happened... said..." or "when\_
- How you say it is as critical as what you say, e.g., tone of voice, body language, etc. The message has to be conveyed with respect for the other person, even if one is having a strong negative reaction to what's been said. So it is helpful to think about your intention when interrupting a microaggression—e.g., do you want that person to understand the impact of his/her action, or stop his/her behavior, or make the person feel guilty, etc. Your intention and the manner in which you execute your intention make a difference.
- Sometimes humor can defuse a tense situation.

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